



Jersey Probation and After-Care Service

Annual Report for 2016 and Business Plan for 2017

The Jersey Probation and After-Care Service exists to provide the Parishes, Courts, H.M.P La Moye and other prisons with a high quality information service and to supervise those offenders entrusted to it in order to reduce re-offending, allow restitution and protect the public.

In Family proceedings and other matters concerning children, the Jersey Family Court Advisory Service serves the Royal Court by providing reports and advice, which represent the best interests of the child.

In all its work the Probation and After Care Service promotes respect and dignity for all and with due regard to the Council of Europe's Probation Rules.

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Probation Board

The Probation and After-Care Service is a department of Jersey's Judiciary. The Probation Board is appointed by the Bailiff on behalf of the Royal Court to oversee the work of the Service and consists of five Jurats (elected Judges of the Royal Court of Jersey).

Probation Board membership – January 2017

Chairman of Probation Board

Jurat P. Nicolle - Lieutenant Bailiff

Jurat C. Crill: Jurat G.J. Grime: Jurat J.J. Ramsden: Vacancy

Probation Board Chairman's Foreword

I am delighted, in providing my first Foreword as Chairman of the Probation Board, to acknowledge the significant successes of the Chief Officer and staff of the Probation Department. This past year has seen, once again, very positive outcomes to the work of the Department, as is evidenced in the details of this Report.

The effectiveness of the Department has been recognised at an international level. Other European Probation authorities, such as France and Finland, have incorporated Jersey's working practices into their own processes and procedures. In addition, the Department's Senior Officers have been invited onto various boards of the CEP, the European Probation Organisation. For a small Probation authority, such as Jersey, to be recognised in this way is quite remarkable and is a clear indication of the high regard in which the Department is held.

One of the reasons for the success of the Department is its continuing willingness to subject, on a regular basis, its working practices to independent audit and review. The Probation Board has close regard to the outcomes of these reviews and supports the Department in seeking to enhance its performance still further in any areas where potential improvements can be made.

A vital factor in the Department's success is its staff. Throughout recent years, the Department has invested in recruiting local people who have been trained and supported in gaining a professional Probation qualification. Subsequently, officers have continued to receive professional support and development. In this way, the Department has enjoyed a high level of staff retention, to the benefit of the Service. Action is now being taken by the senior officers of the Department, in conjunction with the Community and Social Services Department and Guernsey counterparts, to introduce a Social Worker Degree Course, which will be delivered on-Island.

The principal function of the Department, both Probation and the Jersey Family Court Advisory Service, is to provide advice and support to the Jersey Courts to ensure that suitable action is taken to deal with those who appear before them. This is a significant function and it is therefore appropriate that officers of the Department are accountable to the Courts, through the Probation Board, for the delivery of their services. However, the Department's officers also play a significant role in working closely with other agencies in Jersey to secure the best possible outcomes in dealing with particular offenders, etc. The management of clients can be complex and can involve a range of functions and it is, therefore, pleasing to record that the Department continues to play an important and active part in these inter-departmental processes. In addition, at a strategic level, the Criminal Justice Board, whose members include the Bailiff, the Chief Minister, the Home Affairs Minister, the Prison Governor, the Chief Probation Officer and others, can consider issues that need to be resolved across Jersey's justice system.

I would like to end by commending the Chief Probation Officer and all the staff of the Probation Department for the success of their endeavours during the past year and to thank members of the Probation Board for their continuing advice and support

Jurat P. Nicolle
Lieutenant Bailiff

Chief Probation Officer's Report

Chairman and Members of the Probation Board of the Royal Court, I have the pleasure of submitting the Jersey Probation and After-Care Service (JPACS) Annual Report for 2016 and the Business Plan for 2017.

Workload

The Criminal Justice Workload in 2016 was similar to 2015; the monthly average number of clients under supervision and number of Orders were almost identical, although new referrals through Reports, Court Orders and Prison work all reduced. The effectiveness of interventions continued to be maintained with 74% of Probation Orders being successfully completed and over two thirds of Probation Orders showing a decrease in the assessed likelihood of reconviction.

Work for the Royal Court in non-criminal children's matters increased overall in 2016. The number of private Adoption and Private Law proceedings rose whilst Guardian work in Public Law proceedings reduced. The JFCAS team absorbed this increase without allocating further work to external Guardians who however, remained involved with cases allocated to them in 2015.

Multi-agency work

In recent years the number of formal multi-agency meetings to help the most vulnerable and dangerous clients has proliferated. These processes ensure that information is shared and where appropriate and plans co-ordinated. Within the Criminal Justice System part of our work 272 formal meetings were held in 2016 often involving more than one member of JPACS staff. A considerable amount of preparation and documentation is involved, and it is fortunate that a decline in client numbers over recent years have permitted this work to be absorbed without any additional staffing resources being provided. JPACS provides an Officer, Mr James Lynch, on secondment to Chair the Jersey Multi Agency Public Protection Arrangements (JMAPP) and this Officer has now also absorbed the supervision of the two Independent Domestic Violence Advisors (IDVAs), and chairing the Multi-Agency Risk Assessment Meetings (MARAC) in respect of higher risk Domestic Violence victims. The Safeguarding Partnership Board recognised the contribution made by Mr Lynch at its annual awards ceremony.

Inspection and Audit

JPACS commissions independently led audits and inspections into at least two areas of work each year. In 2016 there were three such exercises conducted and reports produced for the Probation Board. JPACS was also audited as part of the Comptroller and Auditor General's (CAG) review of risk processes in the public sector.

Following an enquiry we made in 2015 JPACS were given the opportunity to be part of a round of inspections by the Swansea Service Evaluation Team using a methodology and assessment tool the CPAI-2010. Accepting the offer widened a planned inspection into work with prisoners into a broader review of our criminal justice supervision practice across the service. The report was published in November and is available on the JPACS website here: <http://probation.je/mdocs-posts/2016-community-supervision-cpai-report/> An extract from the Executive Summary reads "The evaluation identified JPACS as having a number of strengths, achieving the highest possible rating of very satisfactory in every domain relating to effective practice and 100% scores in domains relating to the characteristics of management and staff, inter-agency communication and evaluation practices. This indicates that JPACS is currently well placed to deliver effective intervention services that reduce the

reoffending of clients.” I was delighted to receive such a strong endorsement of JPACS’ effectiveness as an organization.

An audit by the JFCAS team into Probation Officers’ child safeguarding during Probation and Young Offender Licence supervision took place during the year, providing reassurance about the standards of child protection work in this area. The report was passed to the Safeguarding Partnership Board.

Izabela Harasymowicz, Forensic Psychologist in Training, States of Jersey Prison Service completed a qualitative evaluation of JPACS Restorative Justice Practice which has provided some helpful recommendations for further improvement. Both the Safeguarding and Restorative Justice reports have been published on the JPACS website here: <http://probation.je/restorative-justice-and-probation-child-safeguarding-reviews-published/>

The recommendations from all three reports have been considered by the staff team and development plans produced. JPACS has not yet been provided with feedback from the CAG’s review of risk.

Another way that JPACS monitors the quality of its work is through client and stakeholder feedback. Clients are asked to complete surveys at the end of their Orders, Community Service Beneficiaries are also surveyed annually. The results show a high level of satisfaction with the services provided and also provide ideas for improvement; for example the provision of portable toilets on Community Service sites was suggested by clients and has reduced travel time for toilet breaks and increased work productivity.

Legislation

Changes to the placement of the small number of children who receive custodial sentences were made in the Criminal Justice (Young Offenders) (Jersey) Law 2014 and these came into effect in 2016. JPACS was involved in the drafting of the associated regulations and by contributing two members of staff, the Assistant Chief Probation Officer and the Probation Team Leader to the placement panel established by this legislation. The new law designates children remanded in custody or sentenced by the Courts as “Looked After” by the Minister for Health and Social Services. The legislation follows the spirit of the United Nations Convention on the Rights of the Child which requires children’s welfare to be the paramount consideration throughout their treatment by the criminal justice system.

In 2016 the level of financial penalties was reviewed and increased to reflect inflation over many years, resulting in the Magistrate’s Court being able to impose fines up to £10,000. The Magistrate is concerned that changes do not result in those people who cannot pay a fine being placed in custody by default, and work has begun by JPACS on developing an alternative sanction with the Law Officers’ Department and the States of Jersey CCA Department.

IT system

The rewrite and upgrade of DAISy which is the JPACS, Guernsey Probation and Jersey Court Service Case Management and Information System absorbed a substantial amount of management and staff time during the year but has resulted in the replacement DAISy2 being produced in one year. Following a procurement process BCL Ltd were appointed at the end of January to develop the software with the finished product being rolled out in March 2017. Thanks go to the Information Services Department of the States of Jersey and Mrs Barbara Machon Assistant Probation Officer for their assistance with the project’s management.

The upgrade will provide an opportunity to introduce the LS-CMI to practice. The LS-CMI is an assessment instrument that predicts the likelihood of client reconviction and aids supervision planning; it develops the previous assessment tool which JPACS has used successfully for many years.

Finances

I am pleased to report that JPACS remained within its cash limit for 2016. The c£40K underspend (approximately 2% of revenue budget) was due to the non-replacement of two posts which became vacant during the year. One post within the Community Service team is being recruited to at the time of writing as demand has increased, whilst the other post of Manager Support Services remains vacant pending an internal staffing review in February 2017. Generally staff retention is very high within JPACS and sickness low at 3.4 days average per employee, substantially below both UK and Jersey public sector averages.

It was disappointing that a vehicle sharing arrangement with the Ports of Jersey ended in 2016 following their change in status. A couple of other States of Jersey Departments expressed an interest but none were able to accommodate our specific needs, and as a result from 2017 the cost of leasing and maintaining Community Service vehicles has doubled.

Social Work training

JPACS has provided a Social Work qualification programme through a trainee Probation Officer scheme since the early 1980's and is one of the factors in high levels of staff retention. Three of the four JPACS senior management team began their careers as local Trainee Probation Officers. The route to qualification has changed over the years but has always involved University study at Degree or Postgraduate level. In 2016 work began in conjunction with the University College of Jersey, the Community Health and Social Services Department and Guernsey Probation and Social Service equivalents to provide a Social Work Degree Course on island from September 2018. Whilst it is early days the project has momentum and support at Ministerial level in Jersey. 2017 will be a critical year in developing and submitting a proposal for accreditation by a United Kingdom University partner.

International work

JPACS continues to be recognised internationally for the quality and effectiveness of its work despite being one of the smallest European Services. In 2016 Professor Peter Raynor was awarded the inaugural Confederation of European Probation (CEP) research award for his teams work into individual probation practice in Jersey. The checklist and manual developed for JPACS by Swansea University is to be incorporated into the French Probation Officers' handbook and is being rolled out across the Finnish Probation Service. The Irish Probation Service are planning to visit Jersey in 2017 to look at JPACS practice. The Assistant Chief Probation Officer was invited to join a CEP experts group on sex offenders which has a brief of sharing knowledge and expertise in this difficult area of work throughout the member organisations. With the support of the Probation Board, I accepted a nomination to join the CEP Board and I was elected at the Organisation's General Assembly in October.

Appreciation

I shall close this section by repeating my statement of last year 88% of the JPACS budget is spent on staffing. As with all Social Work Services the results achieved are directly related to the quality and commitment of staff and volunteers at all levels in the organisation and the way in which they work together. I am mindful of what Richard

Branson has said: *“Train staff well enough so they can leave, treat them well enough that they don’t want to. If you look after your staff they will look after your customers. It’s that simple”*

I would add that despite considerable anxieties and uncertainties caused by stalled pay negotiations for 2015 and 2016, and the implementation of yet unknown changes to terms and conditions, the staff team at JPACS has continued to perform to a very high standard. I am grateful to them all for their continuing professionalism.

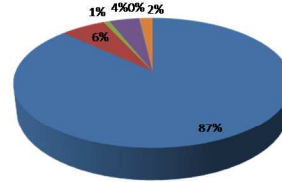
Brian Heath
Chief Probation Officer
26 January 2017

JPACS Budget and Expenditure January to December 2016

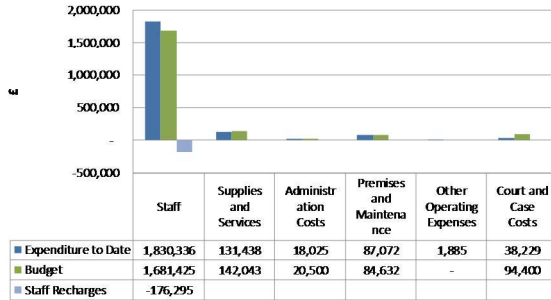
Area of Expenditure	Expenditure to Date	Budget	Staff Recharges
Staff	1,830,336	1,681,425	- 176,295 new line
Supplies and Services	131,438	142,043	
Administration Costs	18,025	20,500	
Premises and Maintenance	87,072	84,632	
Other Operating Expenses	1,885	-	
Court and Case Costs	38,229	94,400	

Expenditure to 31 December 2016

■ Staff ■ Supplies and Services
■ Administration Costs ■ Premises and Maintenance
■ Other Operating Expenses ■ Court and Case Costs



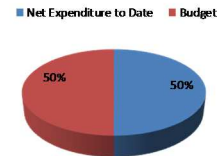
Expenditure to 31 December 2016



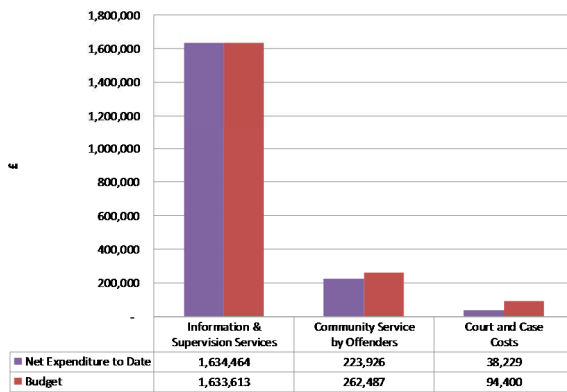
Service Analysis

	Net Expenditure to Date	Budget
Information & Supervision Services	1,634,464	1,633,613
Community Service by Offenders	223,926	262,487
Court and Case Costs	38,229	94,400

Service Expenditure to 31 December 2016



Service Expenditure to Date Q4/2016

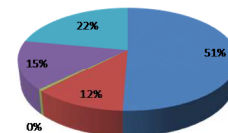


Service Analysis

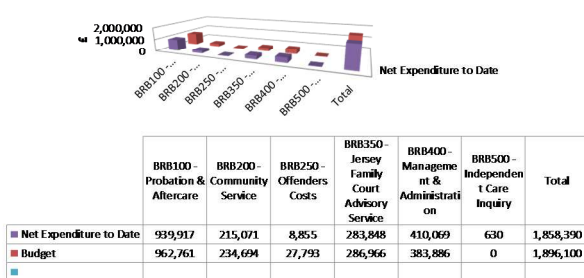
	Net Expenditure to Date	Budget
BRB100 - Probation & Aftercare	939,917	962,761
BRB200 - Community Service	215,071	234,694
BRB250 - Offenders Costs	8,855	27,793
BRB350 - Jersey Family Court Advisory Sen	283,848	286,966
BRB400 - Management & Administration	410,069	383,886
BRB500 - Independent Care Inquiry	630	0
Total	1,858,390	1,896,100

BU Expenditure to 31 December 2016

■ BRB100 - Probation & Aftercare
■ BRB200 - Community Service
■ BRB250 - Offenders Costs
■ BRB350 - Jersey Family Court Advisory Service
■ BRB400 - Management & Administration



BU Expenditure to 31 December 2016



JPACS Staff January 2017

Chief Probation Officer

Mr. Brian Heath

Assistant Chief Probation Officer

Mr. Michael Cutland

Probation Team Leader

Mr. David Trott

Probation Officers

Mr. Chay Pike, Ms Adelaide Ormesher, Ms. Janette Urquhart, Mr. Robert Taylor, Ms. Emma Luce, Mr. James Lynch, Mrs. Sarah Barrowcliffe, Mrs. Sarah Hayward, Ms. Natalie Austin (part time), Ms. Susan Brown (part time), Mrs. Lisa Lister (part time), Mrs. Jane Christmas (part time), Ms. Maurilia Veloso, (BASS)

Assistant Probation Officers

Mrs. Barbara Machon (part time), Mrs. Nicky Allix (Part time)

Court Liaison Officer, Drug & Alcohol (BASS)

Mr. Mark Saralis

Restorative Justice Officer (BASS)

Ms. Chantelle Rose (part time)

Assistant Community Service Managers

Mrs. Nicky Allix (part time), Mr. Andy Le Marrec

Community Service Supervisors

Mr. Rui de Abreu, Mr. Peter Bisson, Mr. Trevor Renouf, Mr. Stuart McIntyre, Ms. Fay Scholefield, Ms. Carole Kemp, Mr. Neil Fryer (All part time)

Manager Support Services

Vacant post

Case Management Assistants

Mrs. Gillian Gosselin (part time), Miss Melanie Dowinton, Miss Donna Bisson,
Mr. Rui Soares (part time), Miss Holly Kay

Volunteers

Mrs. Julie Bisson (tutor); Mrs. Angela Le Sueur (tutor); Mrs. Jenny Watt
(tutor); Mrs. Rosemary Boleat (tutor / mentor); Mrs. Elizabeth O'Connor
(mentor); Mr. Guy Le Maistre (mentor); Mr. Trevor Renouf (tutor);
Mr. Jason Syvret (tutor); Financial Adviser: Mr. Paul Turner

Jersey Family Court Advisory Service Staff

Manager and Team Leader

Mrs. Jane Ferguson

Court Social Workers / Guardians

Ms. Elsa Fernandes, Ms. Eleanor Green, Mr. Christopher Langford

JPACS staff representation on external organisations.

Mr Brian Heath Chief Probation Officer:

- i) Vice Chairman Victim Support Jersey
- ii) Criminal Justice System Board lead officer for victims and integrated offender management
- iii) Chairman Prince's Trust Jersey Steering Group
- iv) Chairman Highlands College Board of Governors (until December 2016)
- v) Acting Chair Advisory Council on the Misuse of Drugs
- vi) Chairman Channel Island DAISy Consortium
- vii) Board member Confederation of European Probation (CEP) (From October 2016)

Mr Michael Cutland Assistant Chief Probation Officer:

- i) Member Jersey Safeguarding Partnership Board (SPB); Chair Children's Performance, Procedures and Audit (PPA) Sub-Committee; member Adults Performance and Procedures Sub Group
- ii) Vice Chair of Family Mediation Jersey Committee
- iii) Member Senior Management Team of Jersey Multi-Agency Public Protection Arrangements (JMAPPa)
- iv) Chair of Children and Young Persons' Placement panel

Mr David Trott Team Leader Probation:

- i) Supported Housing Group member
- ii) Safeguarding Adults Partnership Board - Prevention Working Group
- iii) Inter-Agency Child Protection Operational Management Meeting
- iv) Member of Children and Young Persons' Placement Panel

Mrs Jane Ferguson Team Leader JFCAS:

- i) Member 1001 Critical Days Task Force
- ii) Member SPB Children's Performance Procedures and Audit Sub Committee
- iii) Member Family Mediation Jersey Committee

Mrs Sarah Hayward Probation Officer:

- i) Committee member MIND Jersey

Ms Janette Urquhart Probation Officer Senior Practitioner:

- i) Member SPB Domestic Abuse Sub Committee
- ii) Supervisor of ADAPT programme manager

Ms Susan Brown Probation Officer Senior Practitioner:

- i) Seconded Officer HM Prison La Moye

Mr James Lynch Probation Officer Senior Practitioner:

- i) JMAPPa Co-Ordinator
- ii) MARAC Chair
- iii) IDVA Supervisor

Mrs. Barbara Machon Assistant Probation Officer:

- i) Seconded Manager Victim Support Jersey

Aims and Key Performance Indicators for 2016 – 2019

1. **To provide an information and assessment service to the Parish Halls, Criminal and Family Courts, H.M Lieutenant Governor and Prisons, which is accurate, timely, and which aids decision making.**

This will be achieved and measured by:

- i) Having published standards detailing the structure and process for the production of reports and assessments.
- ii) Conducting inspections into reports for both the Criminal Justice and Family Court arenas, which include the views of service users and those who receive reports and assessments.
- iii) Ensuring all written reports are peer reviewed prior to submission.

2016 Objectives and outcomes:

- i) Assist the Jersey Royal Court in implementing an improved system for the ordering and delivery of specialist **reports for sentencing hearings**. *A revised system for the ordering of specialist reports was agreed with the Law Officers' Department and the Judicial Greffe.*

2017 Objective:

- i) **Review JPACS practice in criminal Court proceedings**

2. **To provide supervision services to the Parish Halls, Courts and Prisons which assist people effectively to make positive changes in their lives which reduce re offending**

This will be achieved and measured by:

- i) Having published evidence based standards for supervision which reflect the expectations of the Centeniers, Courts and the Prison authorities who entrust people to our care.
- ii) Using Psychometric re-offending measures at the beginning and the end of Probation Orders to measure change and producing at least one reconviction study in conjunction with an academic institution which measures actual reconviction rates for the range of measures used by the Courts.
- iii) Ensuring that all members of staff receive appropriate training, resources and supervision in line with developing evidence about effective practice.
- iv) Conducting inspections and reviews each year into aspects of supervision practice, conduct client feedback exercises and facilitate research by academic institutions.

2016 Objectives and outcomes:

- i) **To work with the Department of Community and Constitutional Affairs to produce a sustainable solution for the delivery of the Adapt Domestic Violence programme.** *Grant aided funding agreed for 2017 to 2019 with JPACS to submit a “mainstream” growth bid for future years.*
- ii) **To establish an “opt in” accreditation process for Community Service clients who want their work skills recognised, to improve their employment opportunities.** *Not yet achieved. An accreditation body has been identified and work to establish a process is underway.*
- iii) **To inspect JPACS work with serving and former prisoners.** *CPAI Inspection included services to released prisoners. Report published and action plan produced.*
- iv) **To conduct a practitioner feedback exercise on the impact of skills training and use of skills checklist.** *All those practitioners who responded reported that the process was beneficial to their practice.*
- v) **Contribute to two peer reviewed journal articles on the Adapt Domestic Violence Programme and the impact of the supervision skills checklist being written by external academic researchers.** *To be carried forward to 2017, work not yet completed.*
- vi) **To increase the proportion of prisoners maintaining contact with JPACS post release.** *Achieved: 57% of prisoners released in 2016 maintained contact with a Probation Officer after release and increase of 8%*
- vii) **To assist HM Prison La Moye with any changes to temporary release arrangements.** *A new scheme was introduced with Probation assessment and supervision provided from within existing resources.*

2017 Objectives:

- i) **Contribute to two peer reviewed journal articles on the Adapt Domestic Violence Programme and the impact of the supervision skills checklist being written by external academic researchers.**
- ii) **Each Supervising Officer to review three client interviews using the skills checklist.**
- iii) **To have held at least four detailed case reviews in practice meetings.**
- iv) **To commission an externally led inspection into an area of JPACS practice.**
- v) **To establish an “opt in” accreditation process for Community Service clients who want their work skills recognised, to improve their employment opportunities.**

- vi) **Contribute to an audit commissioned by the Safeguarding Partnership Board to review the services provided to Looked After Children which will include the work of the Probation Service.**
4. **To provide monitoring and where necessary timely enforcement action to assist in the protection of the public from further offending.**

This will be achieved and measured by:

- i) Having fair, clear and transparent written compliance and enforcement policies.
- ii) Sharing information with other agencies when it is reasonable and proportionate to do so for the protection of the public.
- iii) Conducting inspections and reviews into policy and practice and contribute to reviews of the Jersey Multi Agency Public Protection Arrangements established under the Sex Offenders Jersey Law.
- iv) Participating in multi-agency safeguarding arrangements at operational and strategic levels.

2016 Objectives and outcomes:

- i) **To inspect Probation work with prisoners and former prisoners.** *CPAI Inspection included services to released prisoners. Child safeguarding and Restorative Justice reviews also included prison clients. Reports published and action plan produced.*
- ii) **To assist HM Prison La Moye with any changes to temporary release arrangements.** *New conditional early release scheme implemented and the increased work absorbed through existing resources.*

2017 Objectives:

- i) **To produce JPACS policy and practice guidance on foreign national clients.**
- ii) **Contribute to a review by the Strategic Housing Group on the accommodation needs of offenders in the community.**
- iii) **To continue to engage the services of a specialist Forensic Clinical Psychologist to assist with the risk management of appropriate cases.**

Other Objectives for 2016 and outcomes:

- i) **To ensure that the changes to the Criminal Justice (1994) Young Offenders (Jersey) Law which increase flexibility in placement of children placed in custody comes into effect through assisting with drafting of the associated Rules.** *Achieved.*

- ii) **To lead on the establishment of a co-located victim service by December 2016.** *Agreement reached for co-location of services and work commenced on the physical infrastructure with WCU moving 6th February 2017. IDVA Service relocated to the same building.*
- iii) **For the successor system to DAISy to be delivered by December 2016 within budget.** *DAISy2 work began on a fixed price contract within budget at the end of January 2016 with delivery March 2017.*
- iv) **To allocate a senior member of staff to the placement panel to be established under the Criminal Justice (Young Offenders) (Jersey) Law 2014.** *Assistant Chief Probation Officer appointed as Chairman with the Probation Team Leader available as a panel member.*
- v) **To reduce the volume of printing as measured by use of paper.** *Not achieved. Identical to amounts to 2015.*
- vi) **For no Health and Safety incident to occur due to a factor identified in a previous incident.** *Achieved*
- vii) **To have fewer Health and Safety incidents than in 2015.** *Achieved: There were 9 "near miss" or accidents reported in 2016, a decrease of 20 on the 2015 statistic*

Significant other work in 2016:

- i) **The Assistant Chief Probation Officer spent the equivalent of 26 days on work for the Jersey Safeguarding Partnership Board.**
- ii) **Introduction of technology to provide for the secure transmission of e-mail**
- iii) **An audit of child safeguarding in Probation Supervision practice was conducted by the JFCAS team.**
- iv) **A review of JPACS' Restorative Justice practice was undertaken.**
- v) **JPACS risk practices were audited by the Comptroller and Auditor General as part of a wider report.**
- vi) **The CPO initiated and gained support for a programme of Social Work training to be developed within the Channel Islands.**

Other Objectives for 2017:

- i) **To complete an audit of Jersey services for victims against the standards set in the EU Framework Directive 2012.**
- ii) **To maintain or reduce the number of Health and Safety incidents in 2017, with none occurring as the result of a previously reported cause.**

- iii) To reduce the amount of printing (as measured by the use of paper).**
- iv) To have contributed to the submission of a finalised proposal for a Channel Island Social Work Degree.**

JPACS

Annual Statistical Summary 2016

1. Work for the Criminal Justice System

Court Reports

Social Enquiry Reports - Overall these have dipped by 5% compared with 2015. The breakdown shows a 22% decrease in Royal Court but a 28% increase in Youth Court reports:

	Social Enquiry Reports				
Court	2012	2013	2014	2015	2016
Youth Court	15	28	37	25	32
Magistrate's Court	272	263	303	250	251
Royal Court	106	100	100	124	97
Total	393	391	440	399	380

Stand-down verbal reports have decreased by 17%:

	Stand-downs				
Court	2012	2013	2014	2015	2016
Youth Court	14	5	12	9	2
Magistrate's Court	110	63	74	96	84
Total	124	68	86	105	86

The principal contributory factors to offending have remained consistent over many years. Alcohol was a contributory factor in 42% of referrals; Aggression / Authority in 31%; Emotional Instability 27% and Drugs 25%. (There can be more than one contributory factor present in each case).

Other reports:

15 Deportation Reports were prepared for the Immigration Department, a similar number to last year (16).

30 Information for Court reports were completed, slightly down on last year (33).

2 Sex Offender Notification – Application for Removal reports were completed (others have been done but the outcomes are pending).

A total of 513 reports have been prepared for the courts under the various categories during 2016, representing an overall 7% decrease on the 553 reports in 2015.

Probation Supervision

New Orders are down overall by 9% with Royal Court Orders dropping by 59%:

	New Probation Orders				
Court	2012	2013	2014	2015	2016
Youth Court	22	15	36	12	14
Magistrate's Court	114	115	136	108	112
Royal Court	15	18	27	34	14
Total	151	148	199	154	140

The main offence groups for new supervisions were violence (36%), followed by public order offences (16%), road traffic (13%), drug offences (12%) and larceny (8%). *(This is measured by the main offence only, although an individual may have multiple offences).*

The gender split for those placed on Probation in 2016 was 85% male and 15% female, compared to 83% male and 17% female in 2015.

62 clients placed on Probation also received a Community Service Order (combination orders)

2 new orders imposed in the United Kingdom were supervised in Jersey.

Community Service Orders

Overall there was a 7% decrease recorded in the number of Community Service Orders:

	New Community Service Orders				
Court	2012	2013	2014	2015	2016
Youth Court	5	5	9	8	7
Magistrate's Court	188	152	154	180	185
Royal Court	28	24	39	41	20
Total	221	181	202	229	212

The main offence group continues to be those committed under the Road and Motor Traffic Laws (46%), followed by violence (24%), drug offences (12%), sexual offences (5%) and public order offences (4%).

The gender split for those placed on Community Service was exactly the same as in 2015 - 84% male and 16% female.

62 clients placed on Community Service also received Probation (combination orders) representing 29% of the total, slightly less than last year (32%).

2 new orders imposed in the UK were supervised in Jersey.

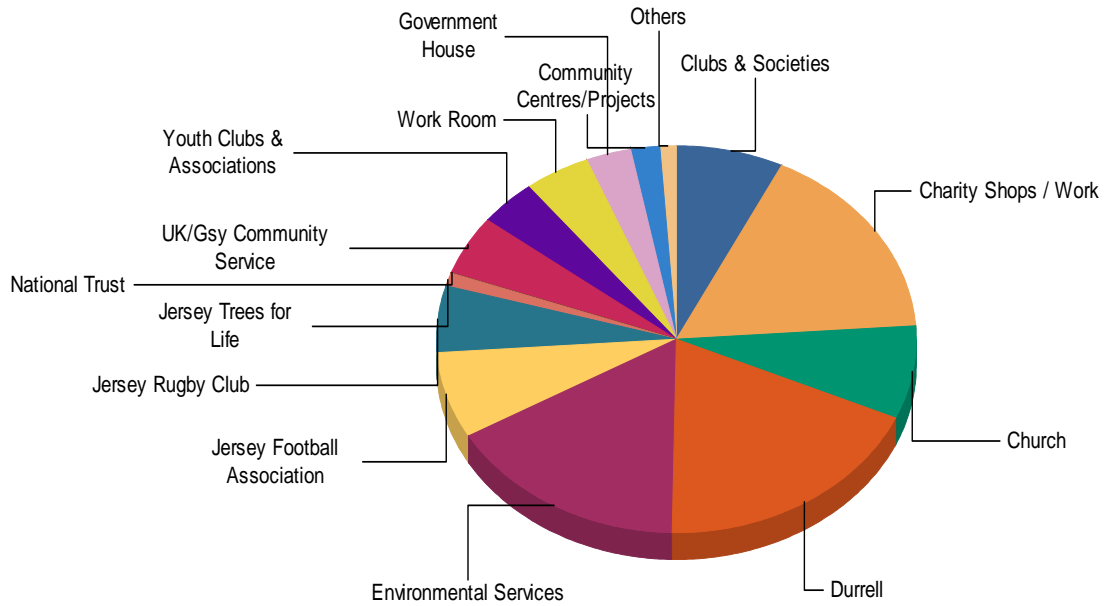
There was a 5% decrease in the total number of CS hours ordered compared to 2015:

CS Orders	2012	2013	2014	2015	2016
Hours ordered	22743	18287	20996	24079	22978
Hours worked	19441	20129	18531	21551	18813
Average order length	101	101	104	105	108

45% of Orders were in the 51-100 hour bracket, compared to 48.5% last year.

36% of CS Orders were undertaken on individual placements, up from last year's 33%. These include those who undertake their Community Service in the Probation workroom.

Hours Worked 2016 by project



Breakdown of Hours worked by project

Category	CS Hours worked				
	2012	2013	2014	2015	2016
Clubs & Societies	1968.50	1840.00	1968.50	2080.00	1359.50
Charity Shops / Work	1069.00	1928.50	2650.00	4369.00	3094.50
Church	1105.50	989.50	892.50	519.00	1478.50
Durrell	2515.00	4191.00	3722.00	5107.00	3491.00
Environmental Services	2814.00	2693.50	1864.50	2370.00	3082.50
Government House	601.00	577.00	957.50	567.50	564.50
Jersey Football Assoc.	2340.00	1907.50	1315.00	1570.00	1332.50
Jersey Rugby Club	1494.00	1470.50	1556.00	1175.00	1015.00
Trees for Life	729.00	352.50	525.00	326.50	237.50
National Trust	1004.50	515.00	427.50	175.00	15.00
Community Centres/Projects	0.00	1542.50	751.00	625.00	390.00
UK/Gsy Community Service	323.00	140.00	308.00	698.00	916.00
Youth Clubs & Associations	571.00	428.50	652.50	457.00	709.00
Others	2320.00	957.00	55.50	252.50	288.00
Total	19,461.50	20,080.50	18,383.00	21,413.50	18,813

(Some projects formerly termed as 'Other' category have been moved to the relevant Category group e.g. Community Projects).

Other community supervisions

Children/Young people:

- 1 Bind Over with a Treatment Option was imposed, (3 in 2015)

Adults:

- 9 Bind Overs with a Treatment Option compared to 1 in 2015
- 16 Voluntary Supervision's were commenced, a similar number to last year
- 1 Suspended Supervision Order was imposed, the same as in 2015

Custodial Supervision

New custodial supervisions have decreased overall by 22% to the previous year:

	2012		2013		2014		2015		2016	
	Adult	Yth	Adult	Yth	Adult	Yth	Adult	Yth	Adult	Yth
Youth Crt	0	0	0	0	0	1	0	1	0	1
Mag's Crt	14	1	19	0	13	0	14	0	10	0
Royal Crt	61	7	74	4	61	3	70	13	64	1
Sub total	75	8	93	4	74	4	84	14	74	2
	83		97		78		98		76	

Note: Youth custodial supervision applies to those aged 21 and under.

Releases and assessments

89 prisoners on sentences of more than 6 months (4 months for under 21s) were released during 2016, 57% of which on some form of supervision. This compares to 49% in 2015. Conditional Early Release was also brought in during 2016:

Releases	2012	2013	2014	2015	2016
YOI Licence	11	3	2	8	9
Home curfew	11	10	10	8	6
Voluntary After Care	21	13	28	15	27
Released no further supervision	61	60	27	32	38
Conditional Early Release	n/a	n/a	n/a	n/a	9
Total	104	86	67	63	89

1 Post-Custodial supervision was undertaken on behalf of a UK jurisdiction

Pre-release reports are the same as last year, with Conditional Early Release reports now replacing ROTL:

Report type:	2012	2013	2014	2015	2016
ROTL	64	34	29	21	10
Home Curfew	12	13	15	17	11
Conditional Early Release	n/a	n/a	n/a	n/a	17
Total	76	47	44	38	38

LSI-r profiles

	Band	2013 - %	2014 - %	2015 - %	2016 - %
PO	Low	20	29	23	29
	Medium	40	30	33	38
	High	36	36.5	38	29
	No data	4	4.5	6	4
CSO	Low	56	55	67	65
	Medium	20	16	14.5	15
	High	17	23	14.5	13.5
	No data	7	6	4	6.5

Terminations / LSI-r

67.5% of Probation Orders terminated during the period displayed a decrease in LSI-r score. (This is based on 117 terminations; there were a total of 141 in the period, the remainder being either score pending or marked as 'N/A').

This compares with previous years as follows:

LSIR	No. of orders terminated	Decrease %	Increase %	No change %
2016	117	67.5	24	8.5
2015	129	64.3	25.6	10.1
2014	119	68	24.4	7.6
2013	92	59	35	6
2012	135	59	31	10
2011	122	57.4	34.4	8.2
2010	165	55.1	32.1	12.8
2009	153	61.5	31.4	7.1

Completions – Probation Orders

Of the 141 orders terminated this year, the reasons are as follows:

	2015	%	2016	%
Completed (expiry date reached)	122	69.5	101	72
Further offence – terminated early	24	14	18	13
Failed to comply with requirements – terminated early	19	11	13	9
Terminated early for good progress	3	1.5	3	2
Terminated early other reason	3	1.5	-	-
Failed to Appear – arrest ordered	1	.5	-	-
Breached – arrest ordered	2	1	6	4
Committal warrant issued	1	.5	-	-
Other change in circumstances	1	.5	-	-
Client died	-	-	-	-
Total	176	100	141	100

An Order which has not been terminated early due to a failure to comply or a further offence leading to resentence, is considered a successful completion.

Parish Hall Enquiries

Parish Hall Enquiries decreased again to 196 cases in 2016, a drop of 17%:

	2012	2013	2014	2015	2016
PHE - Grouville	2	3	3	1	1
PHE - St. Brelade	10	24	17	19	25
PHE - St. Clement	66	35	29	34	22
PHE - St. Helier	187	167	153	113	99
PHE - St. John	0	1	0	0	3
PHE - St. Lawrence	9	5	9	4	2
PHE - St. Martin	13	1	5	8	4
PHE - St. Mary	4	5	6	5	3
PHE - St. Ouen	6	2	4	1	0
PHE - St. Peter	12	12	9	7	7
PHE - St. Saviour	39	26	24	40	28
PHE - Trinity	2	0	1	3	2
Total	350	281	260	235	196

120 (61%) of Parish Hall cases were first offenders, slightly down from last year.

Road and Motor traffic continues to be the main offence group at 47%, followed by public order (24%), drugs offences (12%), violence (6%), and malicious damage (5%).

23 cases were sent from Parish Hall to Youth Court during 2016, slightly up on last year, with 2 cases being sent to the Magistrate's Court.

Supervision numbers from Parish Hall are similar overall to 2015:

Supervision type:	2012	2013	2014	2015	2016
Deferred dec with RJ	9	9	7	9	8
Deferred dec with VS – u18	9	13	8	6	6
Deferred dec with VS – 18+	-	-	-	4	-
Deferred dec with Alc & Drug Education	2	0	3	3	9
Total	20	22	18	22	23

Restorative Justice (RJ)

The yearly summary reveals RJ officer involvement in relation to 55 clients across the spectrum of all supervision types, compared to 63 in 2015 (13% decrease).

The work undertaken included:

- 10 face to face apologies and 2 letters of apology
- 4 offenders carried out work in order to make amends
- 5 Restorative Justice Conferences were held (11 in 2015)
- RJ client meetings included: 9 prison visits, 10 school visits, 4 home visits and 29 office meetings.

4 victims declined involvement in the RJ process.

Unusually, no Binding Over Orders with Restorative Justice were imposed during 2016, compared to 10 in 2015.

Programme intervention

The following table details the various programmes which ran over the year in either group settings or on a one-to-one basis, delivered by both Probation Officers and partner agencies:

Programme Type	2015		2016	
	No. of attendees	Total no. of sessions Attended	No. of attendees	Total no. of sessions attended
Aggression Control Training	2	22	8	78
ADAPT -JPACS Clients	25	289	32	475
Alcohol Study Group	1	1	10	34
Domestic Violence 1:1	1	5	3	10
Offending is not the only choice	18	202	15	125
Sex Offender Programme	7	39	6	31
Family Problem Solving	2	7	6	27

An Emotional Coping Skills programme also ran throughout the year with a mixture of JPACS and other clients.

Basic skills

12 clients have received tutor support during 2016 with a total of 68 tutor sessions being delivered. This compares to 15 clients and 67 sessions in 2015.

One client moved on to the Second Chance programme run by Highlands College and another to the Words and Numbers charity.

Caseloads

The average monthly caseload figure for 2016 was 404 cases, which includes all supervision categories and is similar to 2015. This is based on a monthly average of 320 individual clients:

Average caseloads	2012	2013	2014	2015	2016
All Supervisions	442	418	416	406	404
Individual clients	337	328	325	312	320

BM/Jan2017

2 Jersey Family Court Advisory Service work for the Family Division of the Royal Court 2015

	Private law	Public Law	Adoption
2014	72	21	5
2015	48	28	7
2016	72	16	11
	50% increase this year but returned to numbers of previous year.	42% decrease this year	57% increase this year. This is probably a reflection on the number of public law applications during 2014/15 with a number of children being freed for adoption. Their placements had secured made during 2015.

Private Law

Of the 72 applications:

- 9 ended with a Consent Order at the first CRH following a pre-CRH report from JFCAS
- 8 applications were withdrawn at various stages prior to completion of full reports
- 1 application was dismissed as the applicant did not attend meetings with JFCAS or Court Hearings
- 1 application could not be proceeded with due to the mother absconding from the jurisdiction with the subject of the application.
- 2 applications were for removal from the jurisdiction, both were withdrawn. One during the enquiry stage of the report, the other after the report had been filed and trial date set.
- 2 wishes and feelings reports were prepared
- 2 Private law applications became public law applications during proceedings
- Only 3 cases went to trial

Public Law

- Two Private Law matters changed to Public Law matters during proceedings.
- Fewer cases in 2016, probably returning to a more stable number following conclusion of Children's Service case file review.
- All work allocated within JFCAS. Two external Guardians continued to work on cases allocated in 2015.

Adoption

- 4 of the 11 applications were step-parent applications

Glossary of Abbreviations

ACPO	Assistant Chief Probation Officer
APO	Assistant Probation Officer
BASS	Building a Safer Society; interagency strategy approved by the States of Jersey in 2004 and 2009.
BOTO	Bound Over with treatment order
CAFCASS	Statutory body working with children and families in Family Court proceedings in England and Wales
CCA	Department of Community and Constitutional Affairs of the States of Jersey
CEP	European Probation Organisation
CMA	Case Management Assistant
CPAI	Correctional Programmes Assessment Inventory; an organisational effectiveness measure
CRC	Community Rehabilitation Company (Privatised Probation Services of England and Wales)
CPG	Children's Policy Group of Ministers
CPO	Chief Probation Officer
CREDOS	An international group of academics and senior managers researching Probation effectiveness
CSO	Community Service Order
CSR	Comprehensive Spending Review; States of Jersey resource allocation process
DAISy / DAISy2	Data Analysis and Information System - computerised case management and management information system
HCR20	Assessment used with violent offenders
H and SS	Health and Social Services Department
HMIP	Her Majesty's Inspectorate of Probation
ICT	Information and Communications Technology
IDVA	Independent Domestic Violence Advisor

JFCAS	Jersey Family Court Advisory Service
JMAPPA	Jersey Multi Agency Public Protection Arrangements
JLIB	Jersey Legal Information Board
JPACS	Jersey Probation and After Care Service
Jurat	Royal Court Judge of fact and sentence giver
KPI	Key Performance Indicator
LSI-R, LSI CMI,	Risk assessment systems used or under consideration by the JPACS
MARAC	Multi Agency process to safeguard high risk victims of domestic violence
NOMS	National Offender Management Service of England and Wales
NPS	National Probation Service of England and Wales
OASyS	Risk Assessment and Case Management system used by the National Offender Management Service
OINTOC	Offending Is Not the Only Choice – skills based cognitive behavioural programme for offenders, used by JPACS
PO	Probation Officer
RAMAS	Risk Assessment Management and Audit Systems; an interagency method for assessing and managing those people most likely to harm themselves or others
RJ	Restorative Justice
Risk Matrix 2000	Assessment tool used with sex offenders
SAO7	Assessment tool used with sex offenders
SER	Social Enquiry Report
Stand-down report Court at the	An assessment carried out by the Duty Probation Officer in Magistrate's request.
UNCRC	United Nations Convention on the Rights of the Child
VS	Voluntary Supervision

Key Pieces of Legislation

The key pieces of legislation giving authority to the Jersey Probation and After-Care Service are as follows:

Loi (1937) sur l'atténuation des peines et sur la mise en liberté surveillée. (Probation Law)

Criminal Justice (Community Service Orders) (Jersey) Law 2001

Criminal Justice (Young Offenders) (Jersey) Law 1994, 2014 and 2016

Children (Jersey) Law 2002

Matrimonial Causes (Jersey) Law 1949

Adoption (Jersey) Law 1961

Sex Offenders (Jersey) Law 2010

JPACS also pays due regard to the Council of Europe's Probation Rules of 2010